



Northwest Territories

**Ombud**

*We Speak up for Fairness*

## **As a young person**

**You have a right to:**

*Be heard and be part of all decisions that affect you*

*Make a complaint and know how to make a complaint*

*Have service providers respond to and resolve a complaint*

*Know the rules you should follow*

*Be told how and why decisions are made about you*

*Make an appeal and know how to make an appeal*

**We make sure children and teens know their rights and their voices are heard.**

Please contact us at 1-844-686-6283

